

Tri-County Schools Insurance Group Serving our members since 1983

Open Enrollment April I, 2023 – May 3I, 2023 2023/2024 Plan Year Classified

TCSIG Your Source For Everything Health And Wellness

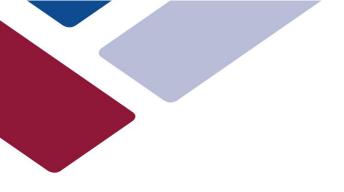
At Tri-County Schools Insurance Group (TCSIG), we pride ourselves on the quality health and wellness programs offered to participants. We provide programs that span the full spectrum of health so there is something for everyone. From access to doctors over the phone to biometric screenings that allow you to truly own your health, TCSIG's wellness programs make it easier than ever to maintain your health. Many programs are completely free, so the only thing left to do is get started!



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Medical

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PPO Plan

	CSIG			FITS AT A red Provid 2023/24	
530-82	2-5299 PREMIER PLUS	PREMIER	STANDARD	BASIC	CDHP
ACA Metal Equivalent	Platinum	Platinum	Gold	Gold	(HSA Qualified) Silver
Maximum Lifetime	No Limit	No Limit	No Limit	No Limit	No Limit
DEDUCTIBLE Individual	\$75	\$500	\$750	\$1,000	\$1,500
Family COINSURANCE	\$150 20%	\$1,000 10%	\$1,500 20%	\$2,000 30%	\$3,000 * 50%
OFFICE VISIT COPAY	\$10	\$15	\$20	\$20	Subject to Deductible/ Coinsurance
CALENDAR YEAR OUT-OF-POCKET MEDICAL	The Out-of-Pocket amo chiropractic, out-patient n Individual \$475 Family \$950				Individual \$5,000 Family \$10,000
PRESCRIPTION BENEFITS Retail Retail 90 Mail Order (90)	\$5 / 25% / 45% (max= \$5 / \$35 / \$70) \$10 / \$50 / \$90 \$10 / \$50 / \$90			Subject to Deductible/ Coinsurance	
Rx CALENDAR YEAR OOP Individual Family	\$1,000 \$2,000	\$1,000 \$2,000	\$1,000 \$2,000	\$1,000 \$2,000	Subject to Deductible/ Coinsurance
 Paid at 100% when of provider for all A including Routine Physical Adult/Child Immut Preventive Child (Breastfeeding Su Routine Colonosc Smoking Cessatic Contraception (wi FREE BENEFIT 	eding Support			ble and Coinsurance ospitalization Services esthesiology ing / Home Health Care re ependency	
 Chiropractic Office Visi Mental Health/EAP Set **CDHP PLAN—Copays of This outline does no the group benefits 	oom \$50 copay plus coinsurance it \$20 Copay	Deductible and Coinsurance. y and is not a contract of ject to the benefits of an i	any difference b as well as any D This summary is the actual benef insurance. It explains in insured person will be g	poverned solely by th	rse and actual charges, lopay. sonly. Please refer to n for complete benefits. e essential features of le group policy. For a

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HealthComp

HealthComp P.O. Box 45018 Fresno, CA 93718-5018

If you have a question concerning your benefits or a claim, call the claims team at (800) 442-7247. Visit HealthComp's website at <u>hconline.healthcomp.com/</u> to request a medical I.D. card.

You may also register online to view plan information, eligibility, medical claims, view your id card or print an Explanation of Benefits (EOB) form.

Your Coverage

Customer Service	HealthComp
Eligibility, benefits and	(800) 442-7247
claimsquestions	www.healthcomp.com
	California: Anthem Blue Cross / JAA
	California Claims:
Medical PPO Network	Anthem Blue Cross – Prudent Buyer Plan
	P.O. Box 60007
	Los Angeles, CA 90060-0007 https://www.anthem.com
	Claims Outside of California:
	Providers submit claims to their local Blue Crossand/or Blue Shield
	Plan.
Utilization Review and	California: Anthem Blue Cross: (800) 274-7767
Pre-Certification	
Prescription Benefits	Carelon Rx
-	(833) 439-1004
	HealthComp (800) 442-7247
	www.healthcomp.com
COBRA Administrator	COBRA Payments should go to: HealthComp
	PO Box 45018
	Fresno, CA 93718-5018
Anthem Blue Cross	To find an in-network provider you can access the Anthem Blue
Provider Finder	Cross Provider Finder at <u>https://www.anthem.com/ca/find-care/</u> . You
Frovider Finder	can either create an account or use the alpha prefix HEA to search.

HCOnline

A **total** healthcare experience.

The **HCOnline** platform stream- lines how you manage your health benefits.

An All-in-One Solution

Access your ID card, check your plan status, understand your coverage, review claims, and submit forms all in one place.

Designed for You

The **HCOnline** platform is sleek, modern and user-friendly. We've added simple graphs to show your plan status and we've translated healthcare jargon into plain English.

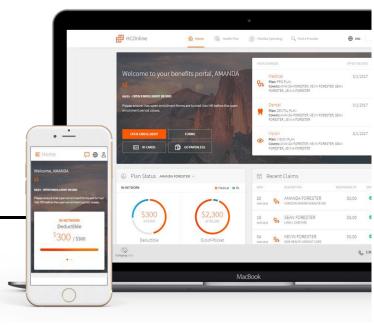
A Seamless Mobile Experience

Access your plan with a single click (ortap). With our web and mobile experiences, you'll have access to your bene- fits at any time.

To access **HCOnline**, go to: hconline.healthcomp.com/

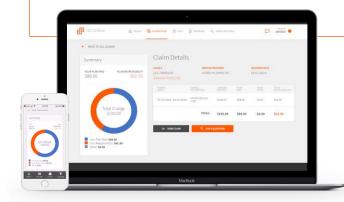
Questions? Our **Benefits Assistants** are ready to assist you. Call 1-800-442-7247.





Your benefits, fully integrated

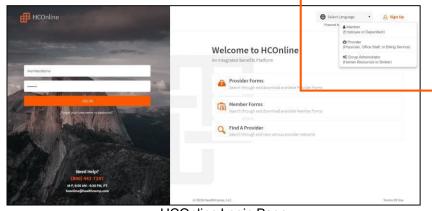
- Look up your medical, dental and vision coverage all in one place.
- Robust features to help you make the most of your benefits.
- ✓ A clean, modern design that's easy-to-use and mobile-responsive.
- ✓ Uses plain English and clear visuals to help you understand your plan and the services available to you.





Registering on HCOnline

- In a web browser, navigate to HCOnline (<u>https://hconline.healthcomp.com/</u>).
- In the upper-right corner, click Sign Up. From the dropdown menu, click Member. This will open the New User Registration wizard.
- In the Verification step of the New User Registration wizard, enter your Social Security Number (omitting dashes), Date of Birth (MM/DD/YYYY) and Home Zip Code (#######). Click the 'I'm not a robot' checkbox. Click Next.
- In the User Account step of the New User Registration wizard, enter your email account, username, password, security question, and security question answer. Click Create New User.
- To complete registration, HCOnline will send a confirmation to your email address. Access your email and click the link within the email confirmation. This completes the registration process.



HCOnline Login Page

HCOnline New User Re	gistration				
Please provide the following inform	mation to verify your identity.	f you are a dependent, be sure	e to enter <u>your</u> information and r	tot the employee's.	
SOCIAL SECURITY#					
CONFIRM SOCIAL SECURITY#					
DATE OF BIRTH					
MM/DD/VVV	#				
HOME ZIP CODE					
To protect this website from malic	ious computer programs, plei	se check the box below.			
	-				
I'm not a robot	INCAPTCHA				

New User Registration Wizard

We recommend adding <u>hconline@healthcomp.com</u> to your address book to ensure you receive all **HCOnline** email notifications.

For assistance, please contact HealthComp's Customer Service team at 800.442.7247

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Online Enrollment Form

Employees can enroll with a click of a mouse once they have created their HCOnline Account.

- I. Log into your HCOnline account.
- 2. Select the "Open Enrollment" or "New Hire Enrollment" button to begin the enrollment Process.
- 3. A welcome letter may be displayed after clicking this button. Read the opening page then click Next.
- 4. Complete and/or verify all information on the Employee Demographics page.
- 5. When finished, click Next. The system will prompt you for any required fields that are not completed.
- 6. The Employee Benefits page allows you to elect or waive coverage. You will also select the coverage level such as Employee only or Family.
- 7. The Dependents page allows you to add dependents you want covered under your plan or update the coverage and demographics for current dependents.
 - a. Select the box next to the coverage you are electing for your dependent.
 - b. Check the Disabled box if this dependent is now incapable of self-support because of disability. If the Disabled box is checked: Please submit a copy of a physician's statement certifying disability to HealthComp PO BOX 45018 FRESNO, CA 93718-5018. When finished click Next.
- 8. The Other Insurance page is for if you or any of your dependents have other insurance coverage, click the Add+ button and complete the other insurance form. If you do not have other insurance to report, click "No Other Insurance". Click Next to proceed.
 - a. When adding other insurance, enter all required information then click Next. Click the Add+ button again if you have multiple plans to report.
- 9. The final page gives you a view of all of the information you have entered. If you find that you need to edit any information, click the edit button on the top of the section you wish to edit. Be sure to print this page for your records by selecting the print icon in the upper right of the screen. Once all information has been reviewed and you have read the disclaimer information, click Submit at the bottom of the page.





* As of July 01, 2022 TCSIG is no longer offering new Kaiser enrollments. Members already enrolled in a TCSIG Kaiser plan can remain on that plan.

Kaiser High (\$10 Copay)

600237 TRI-COUNTY SCHOOLS INSURANCE GROUP

Principal Benefits for Kaiser Permanente Traditional HMO Plan (7/1/23—6/30/24)

Accumulation Period

The Accumulation Period for this plan is January 1 through December 31.

Out-of-Pocket Maximum(s) and Deductible(s)

For Services that apply to the Plan Out-of-Pocket Maximum, you will not pay any more Cost Share for the rest of the Accumulation Period once you have reached the amounts listed below.

Amounts Per Accumulation Period	Self-Only Coverage (a Family of one Member)	Family Coverage Each Member in a Family oftwo or more Members	Family Coverage Entire Family of two or moreMembers
Plan Out-of-Pocket Maximum	\$1,500	\$1,500	\$3,000
Plan Deductible	None	None	None
Drug Deductible	None	None	None

You Pay

You Pay

Professional Services (Plan Provider office visits)

Most Primary Care Visits and most Non-Physician Specialist Visits\$10 per visitMost Physician Specialist Visits\$10 per visit Routine physical maintenance exams, including well-woman examsNo charge Well-child preventive exams (through age 23 months) No charge Family planning counseling and consultations......No charge Scheduled prenatal care exams......No charge Routine eye exams with a Plan OptometristNo charge Urgent care consultations, evaluations, and treatment\$10 per visit Most physical, occupational, and speech therapy......\$10 per visit **Outpatient Services** You Pay Outpatient surgery and certain other outpatient procedures\$10 per procedure Allergy antigens (including administration).....\$5 per visit Most immunizations (including the vaccine)......No charge Most X-rays and laboratory tests......No charge **Hospitalization Services** You Pav Room and board, surgery, anesthesia, X-rays, laboratory tests, and drugs......No charge **Emergency Health Coverage** You Pay Emergency Department visits\$50 per visit Note: If you are admitted directly to the hospital as an inpatient for covered Services, you will pay the inpatient Cost Share instead of the Emergency Department Cost Share (see "Hospitalization Services" for inpatient Cost Share)

Ambulance Services

Ambulance ServicesNo charge

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Prescription Drug Coverage	You Pay
Covered outpatient items in accord with our drug formulary guidelines: Most generic items at a Plan Pharmacy or through our mail-order service Most brand-name items at a Plan Pharmacy or through our mail-order service Most specialty items at a Plan Pharmacy	.\$15 for up to a 100-day supply
Durable Medical Equipment (DME)	You Pay
DME items as described in the EOC	.No charge
Mental Health Services	You Pay
Inpatient psychiatric hospitalization Individual outpatient mental health evaluation and treatment Group outpatient mental health treatment	.\$10 per visit
Substance Use Disorder Treatment	You Pay
Inpatient detoxification substance use disorder evaluation and treatment Group outpatient substance use disorder treatment	.\$10 per visit
Home health care (up to 100 visits per Accumulation Period)	.No charge
Other	You Pay
Eyeglasses or contact lenses every 24 months Hearing aid(s) every 36 months per aid Skilled nursing facility care (up to 100 days per benefit period) Prosthetic and orthotic devices as described in the <i>EOC</i> Diagnosis and treatment of infertility and artificial insemination (such as outpatient procedures or laboratory tests) as described in the <i>EOC</i> Assisted reproductive technology ("ART") Services Hospice care	. Amount in excess of \$1,000 Allowance . No charge . No charge . 50% Coinsurance . Not covered

This is a summary of the most frequently asked-about benefits. This chart does not explain benefits, Cost Share, out-ofpocket maximums, exclusions, or limitations, nor does it list all benefits and Cost Share amounts. For a complete explanation, please refer to the *EOC*. Please note that we provide all benefits required by law (for example, diabetes testing supplies).



Kaiser Low (\$20 Copay)

600237 TRI-COUNTY SCHOOLS INSURANCE GROUP

Principal Benefits for Kaiser Permanente Traditional HMO Plan (7/1/23—6/30/24)

Accumulation Period

The Accumulation Period for this plan is January 1 through December 31.

Out-of-Pocket Maximum(s) and Deductible(s)

For Services that apply to the Plan Out-of-Pocket Maximum, you will not pay any more Cost Share for the rest of the Accumulation Period once you have reached the amounts listed below.

Amounts Per Accumulation Period	Self-Only Coverage (a Family of one Member)	Family Coverage Each Member in a Family oftwo or more Members	Family Coverage Entire Family of two or moreMembers
Plan Out-of-Pocket Maximum	\$1,500	\$1,500	\$3,000
Plan Deductible	None	None	None
Drug Deductible	None	None	None

Professional Services (Plan Provider office visits)	You Pay
Most Primary Care Visits and most Non-Physician Specialist Visits	\$20 per visitMost Physician Specialist
Visits	\$20 per visit
Routine physical maintenance exams, including well-woman exams	No charge
Well-child preventive exams (through age 23 months)	No charge
Family planning counseling and consultations	
Scheduled prenatal care exams	
Routine eye exams with a Plan Optometrist	No charge
Urgent care consultations, evaluations, and treatment	\$20 per visit
Most physical, occupational, and speech therapy	\$20 per visit

Outpatient Services	You Pay
Outpatient surgery and certain other outpatient procedures	\$20 per procedure
Allergy antigens (including administration)	
Most immunizations (including the vaccine)	No charge
Most X-rays and laboratory tests	No charge
Hospitalization Services	You Pay
Room and board, surgery, anesthesia, X-rays, laboratory tests, and drugs	\$500 per admission
Emergency Health Coverage	You Pay
Emergency Department visits Note: If you are admitted directly to the hospital as an inpatient for covered \$	Services, you will pay the inpatient Cost
Share instead of the Emergency Department Cost Share (see "Hospitalizat	ion Services" for inpatient Cost Share)

Ambulance Services	You Pay
Ambulance Services	\$50 per trip



Prescription Drug Coverage	You Pay
Covered outpatient items in accord with our drug formulary guidelines:	
Most generic items at a Plan Pharmacy or through our mail-order service	
Most brand-name items at a Plan Pharmacy or through our mail-order service	
Most specialty items at a Plan Pharmacy	.\$35 for up to a 30-day supply
Durable Medical Equipment (DME)	You Pay
DME items as described in the EOC	.20% Coinsurance
Mental Health Services	You Pay
Inpatient psychiatric hospitalization	.\$500 per admission
Individual outpatient mental health evaluation and treatment	.\$20 per visit
Group outpatient mental health treatment	.\$10 per visit
Substance Use Disorder Treatment	You Pay
Inpatient detoxification	.\$500 per admission
Individual outpatient substance use disorder evaluation and treatment	.\$20 per visit
Group outpatient substance use disorder treatment	.\$5 per visit
Home Health Services	You Pay
Home health care (up to 100 visits per Accumulation Period)	.No charge



Chiropractor Benefits

When you need services, follow these simple steps:

- I. Select a contracted provider of your choice:
 - Click <u>http://tcsigchiro.com/#providerpanel</u> to search for a contracted provider, or
 - Call Customer Service at (877) 519-8839 from 8:00 AM to 5:00 PM, Monday through Friday, Pacific Time.
 - No referral required
 - You may change providers at any time
- 2. Call the PhysMetrics Provider directly to schedule an appointment.
- 3. Your provider will verify your eligibility status.
- 4. Consumer Driven Health Plan participants will pay the chiropractor for each date of service and will be responsible for the remainder of the charges after receiving their explanation of benefits.

Supplemental Coverage Outline

Summary of Chiropractic Services

Premier Plus, Premier, Standard and Basic Plans

- **PPO:** \$20 Patient Copayment
- Non PPO: Plan Pays \$10 Daily Maximum Per Visit, Patient is responsible for the balance.

Consumer Driven Health Plan (CDHP)

- **PPO:** Patient is responsible for 100% of charges at the point of services, subject to deductible and coinsurance and according to the PhysMetrics fee schedule.
- Non PPO: No Patient Copayment. Patient is responsible for 100% of charges at the point of services, subject to deductible and co-insurance.

Limitations:

- Chiropractic Diagnostic X-ray Benefit is limited to a \$100 per year maximum.
- Unlimited Chiropractic Visits per year, no more than one visit per day, subject to precertification requirements after the twelfth (12) visit.



Exclusions and Limitations

The following are specifically excluded from this agreement:

- Services not documented as necessary and appropriate or classified as experimental or investigational chiropractic care
- Diagnostic scanning, including Magnetic Resonance Imaging (MRI), CAT scan and/or other types of diagnostic scanning
- Thermography
- Treatment or services for pre-employment physicals or vocational rehabilitation
- Any treatment or service caused by or arising out of the course of employment or covered under any public liability insurance
- Hypnotherapy, behavioral training, sleep therapy, weight programs, education programs, non-medical self-care or self-help, or any other self-help physical exercise training, or any other related diagnostic testing
- Air conditioners, humidifiers, air purifiers, therapeutic mattress supplies, or any other similar devices and appliances
- Vitamins, minerals, nutritional supplements or other similar products
- Anesthesia, manipulation under anesthesia, hospitalization, or any related service
- Orthotics
- Minors require Precertification by PhysMetrics prior to treatment
- Massage Therapy requires Precertification by PhysMetrics prior to treatment
- Any treatment exceeding 12 visits requires Precertification by PhysMetrics for additional visits
- Additional CPT Codes may require precertification as set forth in the fee schedule
- Any exceptions provided for in the Group Plan Document

www.tcsigchiro.com info@physmetrics.com



Pharmacy: Anthem Carelon Rx

Tri-County Schools Insurance Group's pharmaceutical benefits manager is Carelon Rx.

Prescriptions are processed through Carelon Rx's system based upon the copay structure of TCSIG's Plans. Members should utilize a Carelon Rx pharmacy in order to receive the maximum benefit of the Plan. To locate a network pharmacy call (833) 439-1004.

The Carelon Rx Prescription Drug List <u>Click for Prescription Formulary</u> references the most commonly prescribed medications available to treat a variety of conditions. The medications are placed into levels known as "tiers" that will determine what the cost share will be for the member (see below).

- Tier I = generic medications
- Tier 2 = preferred or formulary brand medications
- Tier 3 = non-preferred or non-formulary medications
- Tier E = medication is excluded from coverage, alternatives listed at end of Formulary

Prescription Drugs	Retail (up to 31 day supply)		90 Day Supply (Mail Order or Retail)		Subj. to ded./coins.
Generic (tier 1)	\$5 copay		\$10 copay		(pay up front at
Preferred Brand (tier 2)	25% to max of \$35		\$50 copay		pharmacy until
Non-Preferred (tier 3)	45% to max of \$70		\$90 copay		deductible/coins. met)
Maximum Annual RX Copays: (After your Rx copays reach the following amount, then TCSIG pays 100% of Rx for the rest of year)					
Individual	\$1,000	\$1,000	\$1,000	\$1,000	Subj. to ded./coins.
Family Maximum	\$2,000	\$2,000	\$2,000	\$2,000	Subj. to ded./coins.

Also when reviewing the Prescription Formulary you may notice the below codes listed next to a medication name.

- PA = prior authorization. You may need to get benefits approved before certain prescriptions can be filled.
- QL = quantity limits. There are limits on the amount of medicine covered within a certain amount of time.
- SP = specialty drugs. Specialty drugs are used to treat difficult, long-term conditions. You may need to get this drug through a specialty pharmacy.
- ST = step therapy. You may need to use another recommended drug first before a prescribed drug is covered.
- DO = dose optimization. Usually, this means you may have to switch from taking a drug twice a day to taking it once a day at a higher strength.
- LD = limited distribution. These drugs are available only through certain pharmacies or wholesalers, depending on what the manufacturer decides.
- OC = oral chemotherapy. These drugs after deductible shall not exceed \$200 per an individual prescription for up to a 30 day supply.



For medication-specific questions contact the Carelon Rx helpdesk at (833) 439-1004.

Carelon Rx Pharmacy Mail Order

Tri-County Schools Insurance Group's mail-order pharmacy for prescriptions for long-term, maintenance medications. Contact Carelon Rx at (833) 439-1004 to set up mail-order services.

Specialty Pharmacy: Carlon Rx

For assistance with the Specialty Pharmacy please contact Carlon Rx at (833) 255-0645.

With Exclusive Specialty Pharmacy, your employees get:

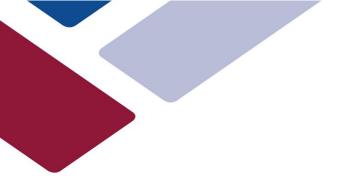
- Their medication delivered to their home or work wherever is most convenient for them.
- Calls from the specialty pharmacy to make sure they order and get their drugs quickly.
- Clinical support, including advice from pharmacists and nurses experienced in working with complex chronic conditions and specialty drugs, who can answer their questions about side effects and other concerns.
- Educational and support programs that help them better understand their condition and encourage them to take their medications correctly.
- Help finding possible financial assistance for high-cost medications.



Estimate your Payroll Deduction

THE BEST CHOICE	Estimate your Payroll Deduction	
Medical Plan:	Enter the monthly medical premium amount.	
Dental Plan:	Enter the monthly dental premium amount.	
Vision Plan:	Enter the monthly vision premium amount.	
Group Life Insurance:	Enter the monthly group life insurance premium amount.	
Voluntary Life Insurance:	Enter the monthly voluntary life insurance premium amount.	
Total Monthly Premium	Total monthly premium for medical, dental, vision and life.	
Monthly Employer Cap	Enter the monthly amount the employer pays for your medical coverage.	
Monthly Employee Share for Coverage		

• To estimate your payroll deduction please go to the TCSIG Employee Benefits webpage <u>here</u> and click on the red box labeled Estimate Your Payroll Deduction.





Dental

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Dental Premier PPO Incentive Plan of California

Plan	Co-Payment Schedule Year 1	Co-Payment Schedule Year 2	Co-Payment Schedule Year 3	Co-Payment Schedule Year 4
Diagnostic & Preventative	70%	80%	90%	100%
Basic	70%	80%	90%	100%
Crown/Restorations	70%	80%	90%	100%
Prosthodontic: Bridges/Partials	50%	50%	50%	50%

Using your Dental benefit is easy.

- Find a provider who's right for you. To find a provider, visit <u>https://www.deltadentalins.com/</u>or call (866) 499-3001.
- At your appointment, tell them you have Delta Dental of California. There's no ID card necessary.

Deductible:

• None

Annual Maximum Per Patient Per Year:

- \$1,000-\$2,000 depending on which plan you are in
- Additional \$250 for use at a Delta Dental Preferred Provider Option dentist
- Employers may elect increased annual maximums

Dental Accident Calendar Year Maximum: Co-payment schedule

- 100%
- Subject to a separate \$1,000 annual maximum

PPO Incentive: Additional \$250 for use at a Delta Dental Preferred Provider Option dentist.

All dental plans are elected by bargaining groups only. Coverage is not available as an individual option.

The plan pays 70% of the approved fee and will increase 10% each year to a maximum of 100% for each eligible patient that is seen by the dentist at least once during the year. The benefit percentage for Prosthodontic benefits does not change.

All benefits are calendar year (January 1 through December 31).



Children are covered until the child's 26th birthday.

If you transfer or move from one Delta Dental plan to another, you do not receive a new calendar year Maximum. The Maximum amount for Benefits paid by Delta Dental in a calendar year under both plans will not exceed the Maximum allowed under your current plan.

For example: If Delta Dental paid \$500 in Benefits while you were enrolled in a previous plan and the Maximum amount of your current plan is \$1000, the total amount Delta Dental will pay for your Benefits under the current plan is \$500

To find a Delta Dental of California Dentist: <u>http://www.deltadentalins.com</u>

For claims, eligibility and benefits inquiries, or additional information, call Delta Dental's Customer Service department toll-free at: 866-499-3001 or contact us on our website: deltadentalins.com.





Dental Premier PPO Incentive Plan of California

YUBA COMMUNITY COLLEGE DISTRICT

Classified

PPO D3B SCHOOL INCENTIVE PLAN



Basic Services, Crowns and Cast Restorations:

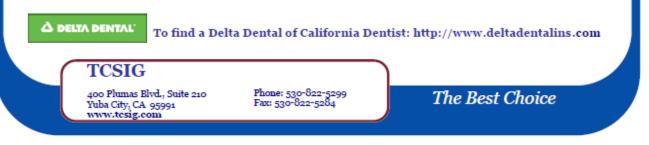
Co-Payment Schedule:

70/30 First Year 80/20 Second Year 90/10 Third Year 100% Fourth Year

Prosthodontics Co-Payment: 50/50 Orthodontic Lifetime Maximum: Child / Adult 50% to \$500

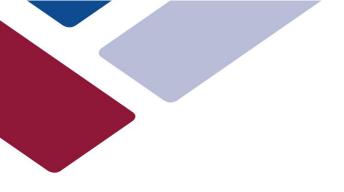
- 2 CLEANINGS (4 Cleanings if Medically Necessary)
- \$2,250 ANNUAL MAXIMUM PER PATIENT PER CALENDAR YEAR FOR PPO DENTIST (\$2,000 if using a non-preferred Provider Option (PPO) Dentist)

100% payment for dental services rendered in case of an accident, subject to a *SEPARATE* \$1,000 Annual Maximum



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VSP® Vision Care

Keep your eyes healthy with Tri-County Schools Insurance Group and VSP® Vision Care.

Using your VSP benefit is easy.

- Find an eyecare provider who's right for you. With open access to see any eyecare provider, you can see the one who's right for you. Choose a VSP doctor or any other provider. To find a VSP doctor, visit **vsp.com** or call (**800**) **877-7195**.
- Review your benefit information. Visit vsp.com to review your plan coverage before your appointment.
- At your appointment, tell them you have VSP. There's no ID card necessary.

That's it! We'll handle the rest-there are no claim forms to complete when you see a VSP doctor.

Copay and frequency depends on which plan you are in.

Plan C \$5

BENEFIT	DESCRIPTION	COPAY	FREQUENCY
	YOUR COVERAGE WITH A VSP PROVIDER		
WELLVISION EXAM	Focuses on your eyes and overall wellness	\$5 for exam and glasses	Every 12 months
PRESCRIPTION GLASSE	is a second s		
FRAME	 \$170 featured frame brands allowance \$150 frame allowance 20% savings on the amount over your allowance \$80 Walmart*/Sam's Club*/Costco* frame allowance 	Combined with exam	Every 12 months
LENSES	 Single vision, lined bifocal, and lined trifocal lenses Impact-resistant lenses for dependent children 	Combined with exam	Every 12 months
LENS ENHANCEMENTS	 Standard progressive lenses Anti-glare coating Tints/Light-reactive lenses Premium progressive lenses Custom progressive lenses Average savings of 40% on other lens enhancements 	\$0 \$35 \$0 \$80 - \$90 \$120 - \$160	Every 12 months
CONTACTS (INSTEAD OF GLASSES)	 \$140 allowance for contacts; copay does not apply Contact lens exam (fitting and evaluation) 	Up to \$60	Every 12 months
DIABETIC EYECARE PLUS PROGRAM ^{SH}	 Retinal screening for members with diabetes Additional exams and services for members with diabetic eye disease, glaucoma, or age-related macular degeneration. Limitations and coordination with your medical coverage may apply. Ask your VSP doctor for details. 	\$0 \$20 per exam	As needed
	 Glasses and Sunglasses Extra \$20 to spend on featured frame brands. Go to vsp.com/offers for details. 30% savings on additional glasses and sunglasses, including lens enhancements, from the same VSP provider on the same day as your WellVision Exam. Or get 20% from any VSP provider within 12 months of your last WellVision Exam. 		
EXTRA SAVINGS	EXTRA SAVINGS Routine Retinal Screening No more than a \$39 copay on routine retinal screening as an enhancement to a WellVision Exam Laser Vision Correction Average 15% off the regular price or 5% off the promotional price; discounts only available from contracted facilities After surgery, use your frame allowance (if eligible) for sunglasses from any VSP doctor		
YOUR COVERAGE WITH OUT-OF-NETWORK PROVIDERS			
Get the most out of your be	enefits and greater savings with a VSP network doctor. Call Member Serv	ices for out-of-netwo	ork plan details.

Coverage with a retail chain may be different or not apply. Log in to **vsp.com** to check your benefits for eligibility and to confirm in-network locations based on your plan type. VSP guarantees coverage from VSP network providers only. Coverage information is subject to change. In the event of a conflict between this information and your organization's contract with VSP, the terms of the confract will prevail. Based on applicable laws, benefits may vary by location. In the state of Washington, VSP Vision Care, Inc., is the legal name of the corporation through which VSP does business.



Hearing Aid Discount Program: TruHearing

TruHearing is making hearing aids affordable for all VSP® Vision Care members by providing free enrollment in the TruHearing MemberPlus® Program.

Members can add their covered dependents and other family members to the plan in order to enjoy the same great savings.



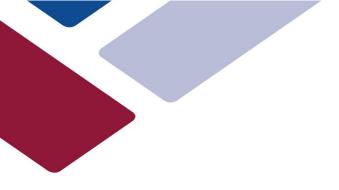
All VSP members and their families have access to the TruHearing Choice program. TruHearing offers you an average savings of \$980 per aid on a wide variety of the latest digital hearing aids as well as access to a professional network of over 5,000 provider locations nationwide.

In addition, each TruHearing purchase includes:

- 3 follow-up visits with a provider for fitting and adjustments
- 45-day risk-free trial
- 3-year manufacturer warranty for repairs and one-time loss and damage replacement
- 48 free batteries per aid

Call (877) 372-4040 to get started

https://www.truhearing.com/vsp/





Optional Voluntary Life Insurance



Voluntary Life Insurance Group #706574

What is Voluntary Term Life Insurance?

- Offered through your employer
- Pays a benefit to your beneficiary if you pass away during a specific period of time ("term")
- Term is generally one year, renewing annually with other employer-offered benefits
- You have the option to elect Voluntary Term Life Insurance.

Eligibility and coverage options

For you:

- All active employees working 20+ hours per week and enrolled in TCSIG medical plans.
- Voluntary Term Life Insurance coverage Options: Eligible employees may elect Voluntary Term Life Insurance of \$50,000, \$100,000, \$150,000 or \$200,000.
- Age reductions: Benefit amount reduces to 65% of original coverage at age 65 and to 50% of original coverage at age 70.

For your spouse*:

- If your spouse is covered under the policy as an employee, then your spouse is not eligible for coverage under the spouse benefit. Coverage is available only if employee Voluntary Term Life Insurance is elected.
- Eligible employees may elect spouse Voluntary Term Life Insurance of \$10,000, \$15,000 or \$25,000. Coverage cannot exceed 100% of your approved employee Voluntary Term Life Insurance amount.
- Age reductions: Benefit amount reduces to 65% of original coverage at spouse age 65 and to 50% of original coverage at spouse age 70 and after.

For your children:

- To age 19, to age 26 if a full-time student.
- Coverage is available only if Employee Voluntary Term Life Insurance is elected. If both parents are covered as employees, only one but not both may cover the same children. If the parent who is covering the children stops being insured as an employee, the other parent may apply for children's coverage.
- Eligible employees may elect Children Voluntary Term Life Insurance of \$10,000.
- Age reductions: Not applicable

*The use of "spouse" in this document means a person insured as a spouse as described in the certificate of insurance or rider. This may include domestic partners or civil union partners as defined by the group policy. Please contact your employer for more information.



What does my life insurance include? The benefits listed below are included with your life insurance coverage.

Accelerated Death Benefit: If you are diagnosed with a terminal illness with a limited life expectancy, you may receive a portion of your death benefit while still living.

Conversion*: You may convert life insurance coverage to an individual whole life insurance policy when you leave your employer or due to loss of eligibility under the employer's group policy.

Waiver of Premium: If you become unable to work due to total disability, your Voluntary Term Life Insurance can be continued without premium payment.

Convenient Payroll Deductions: Premium deductions for Voluntary Term Life coverages are taken directly from your paycheck, so you never have to worry about late payments or lapse notices.

A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders.

*Coverage on your spouse and children is available if they are enrolled for Voluntary Term Life Insurance.

How much does my life insurance cost?

Employee and Spouse Voluntary Term Life Insurance Rates		
Age	Monthly Rate per \$1,000 of Coverage	
Under 25	\$0.06	
25-29	\$0.06	
30-34	\$0.09	
35-39	\$0.10	
40-44	\$0.13	
45-49	\$0.19	
50-54	\$0.33	
55-59	\$0.54	
60-64	\$0.83	
65-69	\$1.60	
70 +	\$2.59	

Children Voluntary Term Life Insurance Rate		
Monthly cost for all eligible children		
Coverage Level	Monthly Cost	
\$10,000	\$2.00	

The rates are per individual.



Use the steps below to calculate your premium for you and your spouse based on the amount of insurance you elected:

Step 1: Enter the rate per \$1,000 based on age: Step 2: Take the amount of insurance and divide it by 1,000: (Example: For \$150,000 of coverage, enter "150") Step 3: Multiply lines 1 and 2 (this is your monthly cost):

Monthly cost for your children: (covers all eligible children) Enter the monthly cost for the amount of coverage from the table above:

Exclusions and limitations

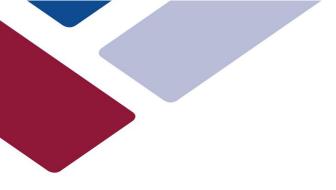
Voluntary Term Life Insurance coverages have a two-year suicide exclusion from the effective date of coverage or an increase in coverage.

Exclusions and limitations

Voluntary Term Life Insurance coverages have a two-year suicide exclusion from the effective date of coverage or an increase in coverage.

Additional non-insurance services: Funeral Planning and Concierge Services Employee Assistance Program Voya Travel Assistance

For more information or to access the certificate of insurance, please call the Voya Employee Benefits Customer Service Team at (800) 955-7736.





Employee Assistance Program

TRI-COUNTY SCHOOLS INSURANCE GROUP

400 Plumas Blvd., Suite 210 Yuba City, CA 95991 | 530.822.5299 | 530.822.5284 Fax | www.tcsig.com Page 32 of 44

Anthem EAP



Anthem 🔹

Employee Assistance Program Service Summary Tri-County Schools Insurance Group

Available 24/7, 365 days a year Everything you share is confidential.*

When you need help meeting life's challenges, the Anthem Blue Cross Employee Assistance Program (EAP) ishere for you and your household members. Check out some of the services we offer — at no cost to you:



Counseling

- Up to 6 visits per issue
- Face-to-face counseling or online visitsvia LiveHealth Online
- Can call EAP or use the online Member Center to initiate services
- For continued care you can search for an innetwork provider <u>here</u>. TCSIG's prefix is HEA.



Legal consultation

- 30-minute phone or in-person meeting
- Discounted fees to retain a lawyer
- Online resources, including free legal forms, seminars and a library of articles



Financial consultation

- Phone meeting with financial professionals
- Consultation available during regular business hours — no time limits or appointments needed
- Online resources, including articles, calculatorsand budgeting tools



ID recovery

- Identity theft risk level checked by specialists
- Help with reporting to consumer credit agencies
- Assistance filling out paperwork and negotiating with creditors



myStrength

- Online "health club for your mind"
- E-learning modules and mood trackers
- Library of videos, articles and inspirational quotes
- Supports development of personal action plans



Dependent care and daily living resources

- Information available on childcare, adoption, summer camps, college placement, elder careand assisted living through the EAP website
- Phone consultation with a work-life specialist
- For help with everyday needs, like pet sitting, relocation resources and more



Other anthem EAP.com resources

- Well-being articles, podcasts and monthly webinars
- Self-assessment tools for depression, anxiety, relationships, alcohol use, eating habits and more



Crisis consultation

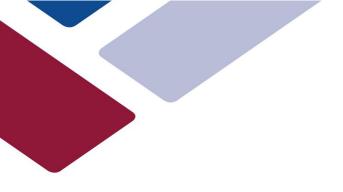
- Toll-free number for emergencies
- Round-the-clock help available

Need help? Give EAP a try today.

Call us at **800-999-7222**. Or go to **anthemEAP.com** and enter your company code: TCSIG.

TRI-COUNTY SCHOOLS INSURANCE GROUP

400 Plumas Blvd., Suite 210 Yuba City, CA 95991 | 530.822.5299 | 530.822.5284 Fax | www.tcsig.com





Wellness

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TCSIG Wellness Center

174 Live Oak Boulevard Yuba City, CA 95991

(530) 822-5500

Mon-Fri 8:00 AM to 7:00 PM Sat 9:00 AM to 3:00 PM

Acute Care – getting back to healthy

- Allergic Reactions/Rashes
- Bronchitis
- Cold/flu
- Conjunctivitis (Pink eye)
- Cuts, minor burns, bug bites
- Ear infections
- Headache/migraine
- Muscle and joint pain
- Nausea/vomiting/diarrhea
- Sinus infections
- Sore throat/Strep throat
- STI Testing
- Urinary tract infections
- Wound care

Preventive Care - staying healthy

- Annual wellness exams (physicals, well baby checks)
- Immunization update (adult/child vaccinations)
- Physical (school, sports, work)
- Women's health exams
- Referrals for mammogram/colonoscopy screenings
- Referrals for specialty consultations
- Onsite prescription dispensing
- TB Risk assessment/PPD placement

Disease Management – helping you stay healthy. Developing treatment plans and follow-up for chronic conditions

- Allergies
- Asthma
- Depression
- Diabetes
- Emphysema
- High blood pressure
- High cholesterol

THE BEST CHOICE





- Thyroid conditions
- Weight management
- Post-Surgery Care
- Lab services available with in-house Phlebotomist
- Nutrition counseling with in-house Registered Dietitian



THE PATIENT PORTAL

By using the Patient Portal, you no longer have to call the office, leave a message, and wait for a response to get the results of your lab work; those results will be available to you on the Portal. You no longer have to call with a question or concern; you can send a message to the office through the Portal. Through the Patient Portal via the healow app, you can:

- Ask questions of providers, nurses, and staff members
- Review selected medical records, notes, labs, diagnostic results
- Request prescription refills, referrals, and appointments via message
- Access virtual office visits

...All from the comfort of your home, whenever it is convenient for you!

Download the Healow app today to take an active role in managing your health care.

THE PATIENT PORTAL

https://mycw119.ecwcloud.com/portal16498/jsp/100mp/login_otp.jsp



TCSIG Wellness Center FAQ's

WHAT ARE THE BENEFITS OF USING THE TCSIG WELLNESS CENTER?

Cost savings to you – Use of the Wellness Center is FREE to TCSIG members and their covered dependents. This means you do not have to pay a copay, deductible, or coinsurance.

Cost savings to everyone – Our Wellness Center is projected to reduce costs of the TCSIG Medical plans, which means lower premium increase over time.

Convenience – The Center is open Monday through Friday, 8:00 AM to 7:00 PM and Saturday 9:00 AM to 3:00 PM. Occasional walk-ins for acute care can be accommodated, but if you are not well, please call the office at (530) 822-5500 to schedule your appointment. It will minimize your discomfort and the spread of germs by making an appointment and waiting for your scheduled time.

WHAT IF I NEED A REFERRAL TO A SPECIALIST?

We will work closely with you in selecting the highest quality specialist available to meet your unique needs.

DO YOU ACCEPT WALK-IN PATIENTS?

Yes, however we prefer to have you call (530) 822-5500 to set an appointment.

WHO CAN BE SEEN AT THE TCSIG WELLNESS CENTER?

Any TCSIG member or covered family member may receive care from the Wellness Center.

WHAT DO I NEED TO PROVIDE AT THE TIME OF SERVICE?

Center staff will determine your eligibility at the time of your visit. They will need to see your medical identification card and a photo ID for verification purposes.

WHAT SERVICES ARE PROVIDED BY THE WELLNESS CENTER?

- Preventative Care Health risk assessments and follow-up visits, wellness coaching, vaccinations, routine annual physicals, well-woman exams, birth control, in-house lab screening (anemia, diabetes, thyroid, and cholesterol).
- Acute Care Colds, flus, infections, sore throats, cuts, sprains, muscle and joint pain.
- Disease Management Diabetes, high cholesterol, high blood pressure, asthma, and allergies.
- Weight Loss
- Wound Care Management

WHAT SERVICES DO YOU NOT PROVIDE?

Chronic pain management or psychiatric services is not provided.

DO YOU PROVIDE ANY LAB SERVICES OR DIAGNOSTIC SERVICES?

Outside of the in-house labs mentioned above, we refer out to diagnostic centers in the area as needed. Any lab service where blood is drawn in the Wellness Center but sent out to a diagnostic center is provided at no cost to the patient.





Telemedicine Telemedicine: TCSIG Wellness Center Telephone Visit

To our TCSIG community, we are excited to introduce you to our new TCSIG Wellness Center telemedicine capability, provided by our electronic health records system, ECW! Our telemedicine application will allow you to have a virtual face-to-face visit with your provider. Using this application is user friendly and does not require you to download any apps or software to your personal devices. Please see the following information and reach out to our clinical support staff with any additional questions you may have.

To ensure you are ready to use our Telemedicine services you should be familiar with the following:

- 1. You will need to ensure our office staff is provided with an updated cellphone number and email address for Telemedicine notifications
 - You will receive a notification for your appointment by text message and email the day you schedule
 - You will receive another notification the day of your appointment by text message and email 20 minutes before your appointment
- 2. You will be able to participate in your virtual appointment by using your internet browser on a desktop or laptop computer, or by using your smartphone or tablet
 - Ensure the device of your choice has an accessible camera
- 3. To access the appointment "click" on the link provided to you by email or text message, follow the prompts and select the orange button "Start TeleVisit"
- 4. You will be moved to the virtual waiting room and the provider should be with you shortly

For any additional information, please contact clinic staff at (530) 822-5500. We are looking forward to your virtual office visit!



elemedicine: Live Health Online

Anthem Anthem Live Health

Have a video visit with a doctor or therapist at home

Using LiveHealth Online, you can have a private video visit on your smartphone, tablet, or computer.

If you need care for a health issue, or support if you're feeling anxious or having trouble coping on your own, LiveHealth Online is reaedy to help. You can stay home and have a video visit with board-certified doctor or licensed therapist on your smartphone, tablet or computer.

By using LiveHealth Online, you can

- See a board-certified doctor in a few minutes with no appointment. Doctors are available 24/7 to assess your condition and, if it's needed, they can send a prescription to your local pharmacy. I When your own doctor isn't available, use LiveHealth Online if you have pinkeye, a cold, the flu, a fever, allergies, a sinus infection or another common health condition.
- Make an appointment with a licensed therapist in four days or less. You can have a video visit with a therapist from home, at work or on the go evenings and weekend appointments are available too. Appointments can be scheduled online or over the phone at 1-888-548-3432 from 7 a.m. to 7 p.m., seven days a week. You can get help for anxiety, depression, grief, panic attacks and more.

What will a visit cost?

Your TCSIG PPO Plan includes benefits for video visits using LiveHealth Online. The Preimer Plus, Premier, Standard or Basic plan LiveHealth Online medical will be covered at 100%. The CDHP plan is usually billed at \$59 and will apply to the deductible. LiveHealth Online Pyschiatry is a copay amount if you are on the Preimer Plus, Premier, Standard or Basic plan. The CDHP plan is usually billed \$75 to \$175 and will apply to the deductible.

> Sign up for LiveHealth Online today -- it's quick and easy Go to <u>livehealthonline.com/</u> or download the app and register on your phone or tablet.



Healthcare Bluebook

Healthcare Bluebook is a FREE added healthcare benefit to help you shop for care, compare facilities, save money on healthcare services, and earn rewards. The web and mobile applications make it easy to save money on hundreds of the most common medical services and procedures by showing you the cost ranges in your area and providing you with a selection of FAIR PRICE facilities.

Bluebook's web and mobile application make it easy to save money on hundreds of common medical services and procedures by showing you the cost ranges in your area and providing you with a selection of Fair Price[™] (green) facilities.

Detailed information is also provided on the quality of common inpatient procedures (those that require a hospital stay). Healthcare Bluebook will help you to easily identify and select a facility that has a high-quality rating.

What is the "FAIR PRICE?"

The Fair PriceTM is the amount you should reasonably expect to pay for a service or procedure and is based on the actual amount paid on the claim, not the billed amount, reflecting the discounts that the health plan has negotiated with the facility.

Here's an example of dramatic price differences between one facility and another.



QUALITY

Aren't all hospitals good at everything?

No, very few hospitals are good at all procedures. For example, a hospital can be among the highest performing facilities in the US for heart surgery, yet the same hospital can also be among the lowest performing facilities for joint replacement.

Can cheaper mean better quality? YES! Absolutely!

Providers with lower costs can have higher quality; there is no correlation between high cost and high quality. Healthcare Bluebook provides cost and quality ratings side-by-side for inpatient procedures,



which is where quality matters most. By using Bluebook, it's easy to see which facilities offer the highest quality at the lowest costs.

REWARDS

How do I earn Go Green to Get Green Rewards?

In order to qualify, you'll be required to search for your procedure in Healthcare Bluebook prior to having your service completed and use a Fair Price[™] facility for your care. Bluebook does all of the processing; there are no additional forms to submit.

Always check in-network status before scheduling.

EASY SETUP How do I access Healthcare Bluebook?

ON YOUR PC, LAPTOP, AND/OR TABLET: Log in to Healthcare Bluebook and bookmark the search page for quick access.

ON YOUR MOBILE PHONE:

Download the app and log in so you'll have Bluebook with you anytime you need to schedule a procedure.

Company Code: TCSIG

Bluebook's convenient color codes make it easy for you to identify those providers by cost and quality.



Check It Out: healthcarebluebook.com/cc/TCSIG 800-341-0504



Biometrics Screening

Regular health exams and tests can help identify medical conditions before they develop into a bigger problem. Early detection is critical to combat chronic illness and improves the odds for successful management and treatment of potential health risks. By being pre-emptive with your healthcare screenings, you are taking steps to improve your chances for living a longer, healthier life.

TCSIG screenings are offered to you at NO COST and are 100% CONFIDENTIAL. The comprehensive screening panel includes testing for cardiovascular disease, diabetes, liver and kidney disease and more.

WHO CAN PARTICIPATE?: Employees, retirees, spouses & dependents age 18+ on the TCSIG PPO medical plan. Full-time waivers and Kaiser members are not eligible to participate.

Tri-County Schools Insurance Group hold the annual Health Evaluations and the TCSIG Wellness Center will be assisting with the evaluations. For more information on the annual Health Evaluations please contact the TCSIG Wellness Center at (530) 822-5500.



Helpful Phone Numbers

TCSIG Administration Office (530) 822-5299 (866) 822-5299 http://www.tcsig.com/index.html

TCSIG Wellness Center (Office Visits, Disease Mgmt, Tele-Visits) (530) 822-5500 http://www.tcsig.com/wellnesscenter.html

HealthComp (Eligibility and Claims Information) (800) 442-7247 https://healthcomp.com/

PhysMetrics (877) 519-8839 tcsigchiro.com

Anthem - Mental Health/Employee Assistance Program (EAP) (800) 999-7222 anthemeap.com Company Code: TCSIG

Anthem Carelon Rx (833) 439-1004

Anthem Carelon Rx Specialty Pharmacy (833) 255-0645 **Delta Dental of California** (866) 499-3001 <u>deltadentalins.com</u>

Vision Service Plan (VSP) (800) 877-7195 vsp.com

Hearing Aid Discount Program (877) 396-7194 vsp.truhearing.com

HealthCare Bluebook (800) 341-0504 healthcarebluebook.com/cc/tcsig



Attachments

<u>Plan Document-Medical</u> <u>Plan Document-Dental</u> Enrollment Form – Voluntary Life <u>Plan Document-Voluntary Life</u>