

From: Carla Tweed <ctweed@yccd.edu>
Sent: Tuesday, March 17, 2020 9:10 AM
To: Carla Tweed <ctweed@yccd.edu>
Subject: YC COVID-19 Update

Good Morning All,

We first would like to express our gratitude for the amazing work you all continue to do to support our students. We are encouraged by what we are seeing with the help and support you are showing each other. We recognize the anxiety and stress's that are heightened during the challenges we are facing and we appreciate the grace and humility that is being shown to each other as we are transition to phase 2 and try to adjust to the rapidly changing and evolving situation.

Please see below the message we will be sending to students to help support them into their transition to remote instruction and support services (thank you again Kyra Mello for your help). I know it goes without saying but please have patience with your students as they are transitioning to remote learning. Many of them signed up for face to face and are struggling just as much if not more with all of the changes. Let's do our best to calm their fears and work with them to find success.

Being sent to Students:

Hello all. We realize that many of you are new to CANVAS, and you haven't chosen to be in an online class. You just ended up here. Us too! The next couple of weeks are going to be a bit bumpy as we try to navigate our way through this transition. You and your instructor will get better as you go. In the meantime, we wanted to provide you with some CANVAS help and some links to our campus' student services. Below are a number of resources that may be helpful resources as we navigate these changes.

CANVAS/Online Learning Technical Support

If you are having technical issues with CANVAS, please contact the help desk at (530) 741-6981 or helpdesk@yccd.edu.

If you are new to CANVAS or need a refresher, you can visit the [Yuba College CANVAS Student Training](#) website. Additional support can be found at the [Yuba College CANVAS Student Guide](#). You can also visit the CANVAS Guides for [cell phone](#) and [tablet use](#). You might also consider enrolling in Yuba College's [Student Readiness Course](#). This is a student-led, self-paced course that will lead you through the basics of CANVAS.

Student Support Services Information

[DSPS Accommodations](#): Students with disabilities who believe they may need accommodations in this class are encouraged to contact Disabled Students Programs and Services (DSPS) at (530) 741-6795, as soon as possible to better ensure such accommodations are implemented in a timely fashion. Some of the support services offered are academic assessment, counseling, course studies, adaptive computer technology lab, note taking, and testing accommodations. Located in building 1800.

[Dusty's Food Pantry:](#) To provide the student with short-term assistance while connecting them with a long term solution. Students can get assistance in applying for CalFresh food assistance when they receive services at DUSTY's Pantry.

[Student Health Clinic and Wellness Center:](#) The Student Health Clinic and Wellness Center focuses on addressing minor student health concerns and mental health services to increase academic success.

[Yuba College Library Services:](#) Students can reach a librarian for help with research in 4 ways:

Remotely: <https://wcclibrarian.youcanbook.me/>

By phone: (530) 741-6755

By email: ycoref@yccd.edu

Ask a Librarian form: <https://yc-app.yccd.edu/academics/library/ask>

In addition, the library has computers, a printer, a copier, and 9 group study rooms for student use. There is wireless capability throughout the library as well. In addition to print books and textbook reserves, the library has a large collection of eBooks and periodicals available online through the library's Databases page: <https://yc.yccd.edu/academics/library/databases/>

The following student support services are in the process of transitioning to serve students remotely. Look for additional information to come soon via Facebook, The Yuba College mobile app, and your Yuba College email.

[Counseling Department:](#) The mission of the Counseling Department is to provide maximum access and success in academic, career, and personal counseling to assist students in setting and achieving their educational goals. (530) 634-7766.

[Writing and Language Development Center \(WLDC\):](#) The WLDC goal is to support Yuba College students in all aspects of language development, helping them become engaged readers and writers; strategic in monitoring their own comprehension of texts; deliberate in selecting rhetorical tools suited to their purpose; independent, lifelong learners empowered by mastery of language to participate in the communities and achieve their educational and life goals. Located in building 1100. (530) 740-1709

[College Success Center:](#) The College Success Center in the Library Learning Center on the Yuba College campus delivers academic learning and support services across many disciplines to all currently enrolled Yuba College students at no cost and provides a positive, supportive learning environment that, if fully utilized, significantly enhances students' abilities to pass their classes. Located in building 1100. (530) 741-6759

Additional Resources

[Complete List of Yuba College Student Resources](#)
[List of Crisis Resources](#)

Thanks,

Carla & Judy

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